

Umbrella Process Model: SUS Participant 2

| | Strongly Disagree (1) | 2 | 3 | 4 | Strongly Agree (5) |
|--|-----------------------|---|---|---|--------------------|
| I think that I would like to use this system frequently. | | | X | | |
| I found the system unnecessarily complex. | X | | | | |
| I thought the system was easy to use. | | | | | X |
| I think that I would need the support of a technical person to be able to use this system. | | | X | | |
| I found the various functions in this system were well integrated. | | | | | X |
| I thought there was too much inconsistency in this system. | X | | | | |
| I would imagine that most people would learn to use this system very quickly. | | | | | X |
| I found the system very cumbersome to use. | X | | | | |
| I felt very confident using the system. | | | | | X |
| I needed to learn a lot of things before I could get going with this system. | | X | | | |